

Order No:  
Order Date:

## RETURNS & EXCHANGES FORM

QTY	STYLE NO.	DESCRIPTION	PRICE	REFUND	EXCHANGE	REPLACEMENT SIZE	REPLACEMENT COLOUR	REASON CODE	Reason code:
									1 – Looks different to image on site
									2 – Ordered more than one size
									3 – Arrived too late
									4 – Poor quality/faulty
									5 – Doesn't fit properly
									6 – Doesn't suit me
									7 – Incorrect item received
									8 – Parcel damaged on arrival

### RETURNS & EXCHANGES

Whole9Yards maintains a fuss-free, no questions asked return policy. If you are not satisfied with your purchase for any reason, we will gladly accept returns and exchanges on all items postmarked within 30 calendar days of receipt.

Products must be in original condition, with all tags attached. We will not accept returns or exchanges for any items without the original tags, or returned items that are damaged, soiled, worn or washed. Shoes should be returned with the original shoe box, free of damage and postal labels.

### RETURN BY POST

Orders may be returned using any method of your choice, at your expense. We recommend using a trackable and insured service. Please mail your return to the address below:

Whole9Yards  
Returns Department  
176 Joo Chiat Road #04-01  
Singapore (427447)

- Make sure to include this Returns & Exchanges form
- For international orders, please indicate "Return of Merchandise" on the customs declaration to avoid unnecessary delay
- **Please retain proof of shipment until we notify you via email of the receipt of your returned goods**

If you have any question, do not hesitate to contact us at:

Email – [care@whole9yards.com](mailto:care@whole9yards.com)